Quick Reference: Closing Out a Contact Monitoring Event (ME)

Scenario	Final Monitoring Outcome	Final Monitoring Outcome Definition	Enable Digital Monitoring	Monitoring Status
Contact does not need to quarantine or be monitored due to meeting the criteria for a quarantine exemption	Not Monitored Due to Quarantine Exemption	• Contact does not need to quarantine because they meet CDC or NC DHHS standards for not needing to quarantine as confirmed by an initial assessment • *Records previously set to old FMOs for "Fully Vaccinated – Monitoring Not Needed" and "Past COVID Diagnosis – Monitoring Not Needed" have been reclassified with this FMO.*	No	Monitoring Ended
			ACTION: *Relevant information supporting exemption (e.g., previous COVID diagnosis info documented in Timeline/Activities note, Vaccination Type/Date fields, etc.) completed on monitoring event*	
Contact concludes monitoring without testing positive for COVID-19	Fully Complete	• Contact does not test positive for COVID-19 • Contact completes at least initial monitoring assessment • Contact completes at least one monitoring assessment on the end of quarantine date or within the following 48 hours	No	Monitoring Ended
	Partially Complete	• Contact does not test positive for COVID-19 • Contact completes at least initial monitoring assessment • May include contacts who opt out midway	No	Monitoring Ended
Contact becomes a case	Contact Tested Positive During Monitoring	• Contact tests positive for COVID-19 during the monitoring period and becomes a case patient	No	Monitoring Ended
		NOTE ON CASE PATIENTS: *This FMO is specifically to be used for someone labeled as a <u>contact</u> who tests positive. If you are working on an ME labeled as a case, you may use any applicable FMO to describe their monitoring outcome.*	**ACTION:** *Testing info and any other local requirements complete per job aid*	
Contact opts out of monitoring	Refused	• Contact explicitly declines to participate in monitoring (opts out) at the beginning, which includes opting out through digital notification or acknowledging a notification but not completing any assessments • No assessments completed	No	Opted Out – All Monitoring
Contact does not respond to a digital notification	Notification – No Response	• Contact is sent a digital exposure notification through text (with status of "Sent" or "Delivered") or email but contact does not acknowledge the notification or complete an assessment	No	Monitoring Ended
Contact is unreachable	Never Reached	• Contact has never been reached because no attempts to reach contact were made or attempts to reach contact were unsuccessful (per standards determined by LHD) and therefore was not informed of exposure	No	Monitoring Ended
Contact will be monitored outside CCTO	Monitored in Other System	• Contact will not be monitored within CCTO *because they are being monitored within a different system* (e.g., by a military organization, prison, or jail)	No	Monitoring Ended
Contact is a duplicate	Is Duplicate	• Contact is a duplicate of another active ME, and any relevant information from this ME has been transferred onto kept ME *per job aid*	No	Monitoring Ended
			ACTION: *Any new information transferred onto kept monitoring event per job aid*	
Other FMOs do not apply	Other	• Contact cannot be described by any other FMO (e.g., is deceased)	No	Monitoring Ended

When you have finished selecting these options, ensure the monitoring event is saved and deactivated per your local protocol.